



September 2017

Dear Member,

Enclosed with this letter is important information about your Care Wisconsin Medicare Dual Advantage (HMO SNP) program benefits effective January 1, 2018.

Please keep these documents on file for future reference.

- **Low-Income Subsidy Rider (LIS Rider)** – Shows the extra help you will get for paying for Medicare Part D prescription drugs, including copays for generic and brand-name drugs.
- **Medicare Dual Advantage 2018 Evidence of Coverage** – Gives detailed information about how the program works, covered health benefits, your rights and responsibilities, and other useful information.

If you have any questions, please contact your Team or Medicare Dual Advantage Customer Service at 1-800-963-0035, from 8:00 a.m. to 8 p.m. CT / 7 days a week (office hours: Monday-Friday, 8 a.m. to 4:30 p.m.). TTY users should call Wisconsin Relay System 711.

Sincerely,

Care Wisconsin Medicare Dual Advantage Customer Service

Care Wisconsin Medicare Dual Advantage is a HMO SNP (Special Needs Plan) with a Medicare Advantage Contract and a contract with the Wisconsin Department of Health Services for the Medicaid Program. Enrollment in Medicare Dual Advantage depends on contact renewal. This plan is available to anyone who has both Medical Assistance from the State and Medicare.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or copayment/co-insurance may change on January 1 of each year. You must continue to pay your Medicare Part B premium unless it is paid for you by Medicaid. This information is available for free in other languages or in an alternate format. Please call our customer service number from 8:00 a.m. to 8:00 p.m. CT / 7 days a week at 1-800-963-0035. TTY users should call Wisconsin Relay System 711.