

2019 Medicare Star Ratings*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2019, Care Wisconsin Health Plan, Inc. received the following Overall Star Rating from Medicare.



We received the following Summary Star Rating for Care Wisconsin Health Plan, Inc.'s health/drug plan services:

Health Plan Services: 4.5 Stars

Drug Plan Services: 4.5 Stars

The number of stars shows how well our plan performs.

- 5 stars - excellent
- 4 stars - above average
- 3 stars - average
- 2 stars - below average
- 1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov. You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Central time at 800-963-0035 (toll-free) or 800-947-3529 (TTY).

Current members please call 800-963-0035 (toll-free) or 800-947-3529 (TTY).

*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

This plan got **Medicare's highest rating** (5 stars)

Every year, Medicare evaluates plans based on a 5-star rating system. Care Wisconsin Partnership and Care Wisconsin Medicare Dual Advantage are HMO SNPs (Special Needs Plans) with a Medicare contract and a contract with the Wisconsin Department of Health Services for the Medicaid Program. Enrollment in Partnership and Care Wisconsin Medicare Dual Advantage depend on contract renewal.

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Care Wisconsin Health Plan, Inc. cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

Care Wisconsin Health Plan, Inc. ua raws cov kev cailij choj yuam siv ntawm Tsom Fwv Nrub Nrab Teb Chaw hais txog pej xeem cov cai (Federal Civil Rights Laws) thiab tsis ciav-cais leejtwg vim hom neeg, nqaj tawv, lub tebchaws tuaj, hnub nyoog, kev tsis taus, los yog poj niam txiv.

This information is available for free in other languages or in an alternate format. Please call Customer Service from 8:00 a.m. to 8:00 p.m. CT / 7 days a week at 1-800-963-0035. TTY users should call Wisconsin Relay System 711.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-963-0035 (TTY: 711).

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-963-0035 (TTY: 711).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-963-0035 (телетайп: 711).