



Care Wisconsin Medication Therapy Management (MTM) Program
Managed by EnvisionRx
2019 Program

Eligibility:

Care Wisconsin provides a Medication Therapy Management (MTM) Program for members who:

- Have at least three (3) of the following Chronic Diseases:
 - Alzheimer's Disease
 - Bone Disease-Arthritis-Osteoporosis
 - Diabetes
 - Dyslipidemia
 - Hypertension

AND

- Use at least eight (8) Medicare Part D drugs

AND

- Have drug costs that exceed \$1011 per quarter.

Summary of Services:

Care Wisconsin partners with our Pharmacy Benefits Manager, Envision Rx, to provide MTM services.

For members living in the community:

- Eligible members are identified based on pharmacy claims data.
- Eligible members will receive a welcome letter and telephonic outreach from EnvisionRx to inform them of their eligibility and options, including the opportunity to schedule a Comprehensive Medication Review (CMR).
- The CMR will involve an interactive telehealth consultation between a clinician and the MTMP-eligible member to review:
 - The member's medications, including prescriptions, OTCs, vitamins, and herbal medications.
 - Other relevant health information gathered from the member and/or providers.
 - Results of the CMR, including member-specific interventions and recommendations. These results will also be sent to the prescriber and the patient.
 - The member will be mailed patient-specific information including the Standardized Cover Letter, Personal Medication List, and Medication Action Plan.
- Whether or not an eligible member participates in the CMR, EnvisionRx will perform quarterly Targeted Medication Reviews (TMRs) to identify any potential drug related problems.
- Results of the TMR will be sent to members based on their level of participation in the MTMP and severity of the identified drug related problems.

- Results of the TMR will be sent to prescribers via fax, regardless of the member's level of participation.
- Outcomes are measured by reviewing and reconciling claims data related to recommendations made to prescribers.

For members living in a long term care (LTC) facility:

- Long term care beneficiaries are offered the same services as non-LTC members. LTC patients receive a welcome letter and telephonic outreach.
- TMRs are performed quarterly for all active LTC members.
- CMRs are performed at least annually for LTC members should the patient, caregiver, or other authorized individual elect to participate in the interactive review.
- Outcomes are measured by reviewing and reconciling claims data related to recommendations made to prescribers.

While Care Wisconsin supports careful medication management as a key factor in promoting overall good healthcare, the MTM Program is not considered a Medicare benefit.

Questions?

For additional information, please contact Customer Service.

EnvisionRx MTM Customer Service:

1-866-342-2183. TTY users may call 711.

Monday through Friday 9 am to 5 pm Eastern Standard Time.

Rev. 11/09/2018